



ALVO ISMAIL

BANDUNG / AUGUST 24, 1972

- Tebet Barat Dalam (TBD) IV-A/2, Jakarta Selatan
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ABOUT ME

Results-driven telecommunications professional with over 20 years of expertise in designing, optimizing, and leading large-scale mobile and fixed-line networks. Skilled in 4G/5G technologies, network virtualization, and digital transformation initiatives, I am dedicated to driving innovation, operational excellence, and delivering impactful solutions aligned with industry advancements. Passionate about people development, I excel in mentoring, coaching, and fostering team growth to achieve collective success.

EDUCATION

MAGISTER TEKNIK (MT)

Universitas Indonesia /
Jakarta /
2007

- Jurusan Teknik Elektro
- Program Studi Teknik Telekomunikasi

WORK EXPERIENCE

PT TELKOMSEL

Jakarta
Mar 2021 - Present

General Manager Service Quality Management

- Develop **policies and designs** to enhance network productivity, performance, service quality, and user experience
- Create **projections** for network productivity, performance, service delivery, and user experience, including capacity planning
- Conduct **analysis and provide recommendations** for the improvement of network productivity, performance, service quality, and user experience
- Track and monitor **improvement activities** related to network productivity, performance, service quality, and user experience

PT TELKOMSEL

Pekanbaru
Sep 2019 - Feb 2021

General Manager Network Operation & Quality Management Regional Sumbagteng

- Manage the **Oerations and Optimization** of network infrastructure in the Region Sumbagteng, covering West Sumatra, Riau, and the Riau Islands Provinces
- Collaborate with Sales and Marketing units within the Sumbagteng region to support **business growth and service excellence**
- **Coordinate with external stakeholders**, including local governments, government agencies, partners, BTS site landowners, and other relevant parties

SKILLS

TELECOM BUSINESS KNOWLEDGE

REGULASI DAN KEPATUHAN

LEADERSHIP, COMMUNICATION SKILL &
MENTORING

TELECOMMUNICATIONS SYSTEMS

PROJECT & PRODUCT MANAGEMENT

PROBLEM SOLVING & DECISION MAKING

NETWORKING DAN INFRASTRUKTUR
JARINGAN

DATA ANALYTICS & AI