



Tri Suhartini, S.Ikom

Tiga

Communciation | Customer Service
Marketing Communication | Trainer
Customer Service & Public Speaking



About Me

I have a loyalty to work, I'm ambitious and can work under pressure. She can work individually or in teams.

I have enthusiasm for communication skills, leadership-skill, has a strong management skills, and quickly adapts to new challenging environments.

If I'm able to join your team, I'm sure that I will do my best because I'm someone who always wants to learn.



Contact



+628 16 4695 6595



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South Jakarta, Indonesia



Skills

- Communication
- Customer Service
- Customer Service's Tools
- Marketing
- Miscrosoft Offie
- Secretary
- Social Media



Language

- Bahasa
- English



Education

(2012 -2017)

TELKOM UNIVERSITY

Bachelor of Communication

(2009 -2012)

SMAS PASUNDAN 1 BANDUNG



Experience

(2024-Present)

SUPERVISOR CUSTOMER SERVICE TRAINING
PT. NIAGA INDOGUNA YASA - MR.DIY INDONESIA

- Dedicated to enhance Customer Service store staff's skills. Develop and implement comprehensive training programs and ensuring a positive shopping experience.

(2023 - 2024)

UNIT SECRETARY

PT. GRAHA MEGARIA RAYA - TOWNSQUARE CILANDAK

- Working under building management, performing essential duties such as drafting correspondence, organizing documents, managing office supplies, scheduling appointments

(2018-2023)

SENIOR CUSTOMER SERVICE REPRESENTATIVE

HappyFresh Indonesia, PT. iCart Group

- Working in such a fast-growing company requires a very high problem-solving personality and the ability to multitask.

(2017-2018)

ANNOUNCER

Paramuda Radio Bandung

- Create more engagement using social media to interact with the audience on-air

(2014-2015)

APPRENTICE DIGITAL BUSINESS ACCELERATION

PT. Telkom Indonesia

- Establish cooperative relationships between companies with conventional products into a digital product