## **CURRICULUM VITAE**



Name
Address
Birth
Mobile phone
Email
LinkedIn
Religion
Marital status
Nationality

: RIO MARTIN

: Duren Jaya, Bekasi Timur, 17111, West Java

: March 1984

: +62 813 8824 1459

: riom4rtin@gmail.com

: https://www.linkedin.com/in/riomartin

: Islam : Married

: Indonesia

### **EDUCATION**

2023 - 2024

Master of Industrial Engineering (GPA = 3,9) Bina Nusantara University, Jakarta

2005 - 2009

Bachelor of Chemical Engineering (GPA = 3,01) Institut Sains & Teknologi Al Kamal, Jakarta

1999 – 2003 Chemical Analyst High School of Bogor Chemistry Analyst aka SMAKBo

### PROFESSIONAL SUMMARY

With over 10 years of managerial experience in both national and multinational companies, I currently serve as a General Manager overseeing four key departments: Human Capital (HC), General Affairs (GA), Health, Safety, Environment, and Quality (HSEQ), and Quality Control & Process (QCP). I hold a Bachelor's degree in Chemical Engineering and a Master's degree in Industrial Engineering, aligning well with my professional expertise. Throughout my career, I have led change management initiatives, driven continuous improvement projects, and ensured organizational compliance with ISO standards and government regulations.

### CERTIFICATION

Certified as Internal Auditor (refer ISO19011) and Certified Lead Auditor ISO14001 from SGS (CQI/IRCA)

Certified as Internal Auditor for Sistem Jaminan Produk Halal

Certified as Chemical K3 expert from BNSP

Certified as Trainer for Jotun Operator Training

Certified as Technical Calibration

### SKILL'S

Cross-functional leadership, Trainer, Auditing, Total Quality Management, Continuous Improvement, Lean Six Sigma, Operational excellence, HIRADC / Risk Assessment, Process engineer, Chemistry.

### **WORK EXPERIENCE**

### 16 Jul 2023 - Now

PT.Pabrik Cat Dan Tinta Pacific (Pacific Paint)

# General Manager of Human Improvement Direct report to Human & System Improvement Director

### Scope of responsibility:

- Department of Quality Control & Process (Solvent Base & Water Base)
  - Scaling up and optimizing the process in the production.
  - Customer complaints handling and continuous improvement in production process.
  - Handle technical issues in the production and customer site.
- 2. Department of HSEQ
  - Handling company certification (Green Industry, PROPER, ISO, etc) and product certification (TKDN, SNI, Green Lable, Halal, etc)
  - Developing the HSEQ Integrated Management System for the company
  - Operate the WWTP for waste from Waterbase production.
  - Person In Charge of managing customer audit.
  - Committee leader for 5R implementation.
- 3. Department of Human Capital
  - Recruitment and Talent Management
  - Develop IDP (Individual Development Plan) and company organisation structure
  - Payroll

- 4. Department of GA, Legal & IR
  - Arrange procurement of goods and services needed by the company.
  - Manage permits, such as business operational permits, compliance with government regulations, and licenses.
  - Manage good relations with external parties, such as vendors, suppliers, government agencies, and the surrounding community.
  - Ensure maintenance and care of company facilities, equipment, and infrastructure.
  - Mitigation and litigation related to law
- 5. Coordination with Labour Union
- 6. Change management and continuous improvement leader.

### 18 Jan 2021 - 15 Jul 2023 (Now)

### Total Quality Management Manager

Direct report to Human & System Improvement Director

### Scope of responsibility:

- 1. Quality Control & Process (Solvent Base & Water Base)
  - Responsible for QC Incoming RM/PM, QC In Process, Improve Production Process, and scaling up formulation for production trials.
  - Customer complaints handling, Handling technical issues in the production and customer site.
- 2. Audit & Compliance:
  - Scope of an audit are ISO 9001:2015, SNI, HALAL, ISO 14001:2015, and ISO 45001:2018 for Company Operational and external (Supplier/Contractor).
- 3. HSEQ
  - Responsible for developing the HSEQ Integrated Management System for the company
  - Management Representative for PT.Pabrik Cat dan Tinta Pacific
  - Responsible for WWTP operational for waste from Waterbase production.
  - Person In Charge of managing customer audit.
  - Committee leader for 5R implementation.
- 4. Project Manager for Continuous Improvement project (Transformation) for the company's Business Process.
- 5. Gathering client feedback, attending meetings, preparing reports, and assisteing external auditor and inspectors.
- 6. Review worker performance and identify training needs.

### Sept 2017 - Jul 2020

PT. Jotun Indonesia - Paint Manufacturing

# Act QC QA Calibration Manager and Production Supervisor at for Solvent Base & Water Base Direct report to Factory Manager

### Scope of responsibility:

- 1. Act as Quality Calibration Manager
  - Management Representative for Jotun Indonesia Calibration Laboratory
  - Implement ISO17025:2017 requirements in Jotun Indonesia.
- 2. Internal Auditor: ISO 9001:2015, ISO 14001:2015, OHSAS 18001:2007
- 3. Production Supervisor for Solvent Base and Water Base
- 4. Support the implementation of the Jotun HSEQ System
- 5. Review worker performance and identify training needs.

### Jul 2012 - Aug 2017

### QC Manager at PT. Jotun Indonesia - Paint Manufacturing

**Direct report to Factory Manager** 

### Scope of responsibility:

- 1. Quality Control for Incoming raw material, production process, and factory hygiene.
- 2. Process Engineer and handle customer complaints.
- 3. Responsible for implementing RnD formulations to production scale and reducing production costs.
- 4. Internal Audit.
- 5. New product launch coordination with Sales, Marketing, SCM, and RnD Laboratory
- 6. Support the implementation of the Jotun HSEQ System

### May 2012 – Jun 2012

**Technical Laboratory Leader** 

**Achievements:** 

Promoted to QC Manager.

**Dec 2010 – May 2012** 

PT.SGS Indonesia (Service Laboratory for Mining)

Chemist

Jan 2007 – Dec 2010

PT.Intertek Utama Services (Service Laboratory for Mining)

Laboratory Technician

Jan 2004 – Jan 2007

PT.Ferron Par Pharmaceutical

QC Analyst

May 2003 – Jan 2004

PT.Reckitt Benckiser Indonesia

**Laboratory Technician**