

AGUNG AL HAFIZIN

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ACADEMIC QUALIFICATION

2018 – 2022 Bachelor of Computer Science in Computer Engineering

Department of Computer Engineering, Faculty of Computer Science, Universitas Sriwijaya (UNSRI),
Jl. Raya Palembang – Prabumulih Km. 32 Indralaya, Ogan Ilir 30662, Indonesia GPA: 3.46 / 4.00.

Undergraduate Thesis: Bruteforce Attack Detection System With IDS (Intrusion Detection System) Using The Long Short Term Memory (LSTM) Method

Jurnal IEEE : <https://ieeexplore.ieee.org/document/9946449/authors#authors>

WORK EXPERIENCE

Decembar 2020 - January 2021

Information and Communication Technology (ICT) at Sriwijaya University - Internship

Sriwijaya University is a state University as a largest campus in Indonesia as well Southeast Asia.

Supervisor: Yuda Stiawan S.T

- Perform manual testing of the application
- Evaluate applications in accordance with product requirements & specifications
- Network Configuration

January 2021 - February 2021

Information Technologi & MIT at PT Pertamina MOR II Palembang - Internship

PT. Pertamina is a state owned Company in charge of managing oil and gas mining in Indonesia

Supervisor: Andika Perdana.

- [Project] Making a guest registration website Chek In and Chek Out
- [Project] Network Monitoring In Pertamina Palembang area using OP Manager

Agustus 2021 - July 2022

Computer Network & Information Technologi Laboratory - Assistant

This laborotary is devoted to pratical activities on data communication and computer network

Supervisor: Ahmad Heryanto S.kom M.T

- Prepare, Check, and try the tool that will be used
- Supervise and assist in the teaching process in the laboratory

Agustus 2022 – Oktober 2022

NOC (Network Operating Center) at PT Artamedia Indonesia - contrack

- Analyze network issues to suggest corrective actions.
- Solve problems that arise and take action with the escalation process according to the SOP determined by the company.
- Request service specifications to meet set SLA targets
- Manage customer communications by providing directions to the Helpdesk division
- Provide assistance with issues that arise in ticket management
- Report tasks and make formal announcements on problem escalations and steps taken to solve the problem

Oktober 2022 – July 2023

Technical Consultan at PT Majoo Teknologi Indonesia – contrack

- Responsible for installing and setting up software and hardware majoo such as application configuration, network design and installation (LAN,WAN,VLAN) including setting up modem, router, printer, etc.
- Responsible for providing education or training on how to use the majoo application system comprehensively.
- Responsible for maintenance and troubleshoot of the system if there is a problem in the software and hardware majoo.

- Responsible for deliver the issue/backlog in the field or bugs issue in the application to Product and Engineering Team.
- Responsible to gather data and feedbacks from user experiences to reproduce/fixing the application.
- Responsible for creating daily report using Google Spreadsheets, Google Docs, and Google Data Studio.
- do maintenance if there are problems in the customer application

ACHIEVEMENTS & TRAINING

December 2018	Google Gapura Digital Gapura Digital Is a digital skill program, which is a class from Google aimed at small entrepreneurs in Indonesia [National Level] - Palembang, Indonesia.
September 2020	Microtik Certified Netwok Associate (MTCNA) MTCNA is networking certification at the basic level, Not only learn Technology from microtik but also devices from mikrotik namely router board [International Level] – Palembang, Indonesia.

SKILLS

Mother tongues	Bahasa Indonesia			
Other language(s)	UNDERSTANDING		WRITING	SCORE
	Listening	Reading	Stucture	
	English ()	53	51	50

Relevant Technical Skills	Programming Language: Python, Java, PHP Scientific Concentration: Software Development and Network Development Document Preparation: Microsoft Office
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ORGANISATIONAL SKILLS

Februari 2020 - January 2021	HEAD OF RELIGIOUS DAPARTMENT - Keluaga Bidimisi Universitas Sriwijaya (KADIKSRI) is a Student Activity organization that brings together all students from Bidikmisi Scholarship
August 2019 - July 2020	HEAD OF ARTS, YOUTH, AND SPORTS DAPARTMENT – Martapura Student Association (HIMAPURA) is an organization that brings together all students from Ogan Komering Ulu Timur Regency
January 2020 - December 2020	HEAD OF HUMAN RESOURCE DEVELOPMENT - Dewan Perwakilan Mahasiswa Ilmu Komputer University of Sriwijaya. DPM is a highest institution as Supervisor and Controller of dynamics of Organizational life on campus
Februari 2019 - January 2020	STAFF OF HUMAN RESOURCE DEVELOPMENT – Himpunan Mahasiswa Sistem Komputer (HIMASISKO) University of Sriwijaya. HIMASISKO is a Student Activity together all students from Sistem Komputer
Februari 2020 - January 2021	STAFF EXPERT OF THE DEPARTMENT MENTORING – Badan Otonom Wahana Islamiah dan Forum Ilmu (LDF WIFI) Sriwijaya University. LDF WIFI is a Student Activity Unit (UKM) that accommodates the learning of religion and Islamic arts [Curriculum Vitae – Wais Alqarni] Page 3 of 3 Achievements(s)