

Terluas
Tercepat



Congratulations

Setiyo Hayati

1st

Winner

(Period August 2015)

Best Trainer

Contact Center Jakarta Telkomsel

kartuHalo

simPATI

KARTU  **AS**

LOVE



**MarkPlus
Institute**

Corporate + Public Trainings

CERTIFICATE OF COMPLETION

THIS IS TO CERTIFY THAT

Setiyo Hayati

HAS SUCCESSFULLY COMPLETED

**IN COMPANY EDUCATION PROGRAM
PT TELEKOMUNIKASI SELULAR**

CONDUCTED ON SEPTEMBER 29, 2014

WITH THE TOPIC OF

WOW SERVICE FOR EXCELLENT FRONLINER

IN WITNESS THEREOF THIS CERTIFICATE IS PRESENTED
IN JAKARTA ON SEPTEMBER 29, 2014

DR. JACKY MUSSRY
DEAN