

CURRICULUM VITAE

I. Data Pribadi :



Nama : Herdanu Sri Novanto, S.T., M.M., CRMPA, CHRMP

Jabatan : Airport Safety, Risk, and Performance Management Senior Manager
PT. Angkasa Pura I - Kantor Cabang Bandara I Gusti Ngurah Rai - Bali

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II. Pendidikan Formal:

Sarjana (S1) : Teknik Sipil, Universitas Trisakti, Jakarta (2000-2004)
(IPK =3,29 ; 7 semester) → 3 Besar Lulusan Terbaik Wisudawan Teknik Sipil
Semester Ganjil 2003/2004

Pasca Sarjana (S2) : Strategic Management, Magister Manajemen, Universitas Diponegoro,
Semarang (2007-2009)
(IPK = 3,94 ; Cumlaude) → 3 Besar Lulusan Terbaik Wisudawan MMUNDIP
Semester Ganjil 2008/2009

III. Pengalaman Kerja :

1. Teknik Sipil Universitas Trisakti (2003)
 - ▶ Asisten Dosen Struktur di Lab Struktur (2 semester)
2. PT. Haerte Widya Konsultan (2004)
 - ▶ Junior Structure Engineer
3. PT. MULTIKON (Multibangun Adhitama Konstruksi) (2004 - 2005)
 - ▶ Time Control Engineer & Junior Structure Engineer
4. PT. Angkasa Pura I (Persero) :
 - a. Bandar Udara Internasional Ngurah Rai, Bali (2005 – 2006)
 - ▶ Staf Dinas Teknik Landasan, Tata Lingkungan, & Alat - Alat Besar
 - b. Bandar Udara Internasional Ahmad Yani, Semarang (2006 – 2011)
 - ▶ Staf Dinas Teknik Umum
 - c. Kantor Pusat, Jakarta (2008) → Detasir
 - ▶ Staf Deputy Direktur Teknik Perencanaan & Spesifikasi Teknis Bidang Teknik Umum
 - d. Satuan Kerja Proyek Pengembangan Bandara Internasional Sepinggan (PPBIS), Balikpapan (2011 – 2014)
 - ▶ Staf Dinas Teknik Umum

e. Kantor Pusat, Jakarta (2014 – 2015)

- ▶ Safety Health & Environment Officer

f. Bandar Udara Internasional SAMS Sepinggan, Balikpapan (2015 – 2016)

- ▶ Safety Health & Environment Section Head (2015 – 2016)

- ▶ PTS. Quality Management Section Head (2016)

g. Bandar Udara Internasional Juanda, Surabaya (2016 – 2017)

- ▶ Safety Management System & Occupational Safety Health Section Head

h. Kantor Pusat, Jakarta (2017 – 2023)

- ▶ Occupational Safety Health Department Head (2017 – 2018)

- ▶ Occupational Safety Health Senior Manager (2018 – 2019)

- ▶ PTS. Vice President Airport Safety (2019 – 2020)

- ▶ Human Capital Support Expert Level III pada Tim Transformation Management Office (TMO) (2019 – 2020)

- ▶ Service Design & Implementation Senior Manager (2020 – 2021)

- ▶ Service Design & Experience Senior Manager (2021 – 2023)

- ▶ PTS. Airport Property, Advertising Business Strategy and Assurance Senior Manager (2022-2022)

- ▶ Service Implementation & Delivery Senior Manager (2023 – 2023)

i. Bandar Udara Internasional I Gusti Ngurah Rai – Bali (2023 – Sekarang)

- ▶ Airport Safety, Risk, & Performance Management Senior Management (2023 – Sekarang)

IV. Pendidikan, Pelatihan & Sertifikasi :

1. 2016 : a. *ACI (Airport Council International) - GSN (Global Safety Network) 6 : Aerodrome Auditing and Compliance*
b. *Manajerial Muda Angkatan XIV PT. Angkasa Pura I (Persero)*
c. *ACI (Airport Council International) - Airport Business Operations*
d. *Business Process Management*
e. *Internal Auditor SMK3 (Sertifikasi BNSP)*
f. *ESQ Training "High Performance and High Commitment Organization for Leaders*
g. *Airport Safety Management System Level Basic*
2. 2017 : a. *Sertifikasi Investigasi Kecelakaan Kerja (Sertifikasi BNSP)*
b. *Quality Management System SNI ISO 9001 : 2015*
3. 2018 : a. *Internal Auditor SMK3 (Sertifikasi Kemenaker RI)*
b. *Sertifikasi Auditor SMK3 (Sertifikasi Kemenaker RI)*
c. *Training of Trainers PT. Angkasa Pura I (Persero) (Sertifikasi BNSP)*
d. *Training of Trainers PT. Angkasa Pura I (Persero) dari ESQ*
4. 2019 : a. *Airport Operation & Leadership Course (Collaboration of Training Program Angkasa Pura I Airports – Incheon Airport)*
b. *Active Leader and Change Management*
c. *Training of Understanding & Implementing ISO 45001 : 2018*
d. *Training of Senior Airport Management Batch II*

5. 2020 : a. Effective Interview Training & FGD Developing Interview Guide
b. Online Learning Creative Thinking Into Innovation PT. Angkasa Pura I Batch I
c. Awareness and Interpretation Online Training ISO 9001 : 2015 and ISO 45001 : 2018
PT. Angkasa Pura I (Persero) - Kantor Pusat
d. Online Internal Audit Training of Quality, Occupational Health and Safety
Management System based on ISO 19011 : 2018
e. Pelatihan Awareness ISO 9004 : 2018 dan Total Quality Management
6. 2021 : a. Online Learning Risk Management
b. Online Learning BUMN Digital Behaviour and Mindset
c. Training of Trainers PT. Angkasa Pura I (Sertifikasi BNSP)
7. 2022 : a. Sertifikasi Ahli K3 Umum - Kementerian Ketenagakerjaan RI
b. Online Learning Implementasi Proses Manajemen Resiko
8. 2023 : a. Online Training Awareness Basic Safety Management System
b. Awareness and Interpretation Training of Environmental Management System
Based on ISO 14001:2015
c. Internal Audit Training of Environmental Management System
Based on ISO 14001:2015
d. Awareness Sistem Manajemen Mutu Berbasis ISO 9001:2015
e. Awareness Integrasi Penerapan ISO 45001:2018 dan SMK3 PP 50/2012
f. Internal Audit ISO 9001:2018
g. Certified Risk Management Professional Advance
9. 2024 : a. Certified Human Resources Management Professional
b. Airport Planning and Project Development

V. Tim Dalam Perusahaan:

Instruktur Center For Excellence PT. Angkasa Pura I (Persero) sebagai Instruktur Tetap, Masa Bakti (2019-Sekarang)

VI. Daftar Mengajar / Nara Sumber :

1. *Occupational Safety Health in Airport Industry* (11 Feb 2020) → Puncak Bulan K3 Nasional PT. Angkasa Pura I 2020
2. *Safety in Airport Industry* (14 Maret 2020) → Talkshow Semarak K3 2020 Universitas Sebelas Maret - Surakarta
3. *Safety in Angkasa Pura I Airports* (21 Maret 2020) → Airport Officer Management Batch VII PT. Angkasa Pura I
4. *Airport Branding & Service Experience in Angkasa Pura I Airports* (20 November 2020) → Diklat Orientasi Tipe B & C PT. Angkasa Pura I
5. Kebijakan dan Tantangan Implementasi Kawasan Tanpa Rokok (KTR) di Bandara PT. Angkasa Pura I (Persero) (26 Januari 2021) → Yayasan Lembaga Konsumen Indonesia (YLKI)
6. Forum Group Discussion Implementasi Kawasan Tanpa Rokok di Layanan Transportasi Publik (16 Februari 2021) → Yayasan Lembaga Konsumen Indonesia (YLKI)
7. Hospitality Webinar Series 2 (27 Agustus 2022) → Fakultas Teknik Sipil dan Perencanaan Universitas Trisakti
8. Airport Championship Program (13 September 2022) → Seluruh Kantor Cabang Bandara PT. AP I
9. Pengelolaan Voice of Customer dan Media Sosial di Contact Center (10 Oktober 2022) → Jawa Pos
10. Service and Hospitality dalam rangka KTT G20 bagi Petugas Frontliner Bandara (14 Oktober 2022) → Frontliner Officer Bandara I Gusti Ngurah Rai – Bali
11. Airport Service Experience of Angkasa Pura I Airports (13 Oktober 2022) → Diklat Orientasi Tipe B & C PT. Angkasa Pura I
12. Tenant Design Guideline (25-26 Oktober 2022) → PT. Aviasi Pariwisata Indonesia (Persero) PT. AP I, dan PT. AP II
13. Airport Looks and Feel dan Tenant Design Guideline PT. Angkasa Pura I (21 Desember 2022) → Seluruh Kantor Cabang PT. Angkasa Pura I
14. Airport Service, View Airport Business Process (5 April 2023) → Kuliah Tamu Jurusan Teknik Sipil Universitas Trisakti – Jakarta

15. How to Transform a Small Contact Center in Becoming The Best Public Service Contact Center (6 Juni 2023)
→ Contact Center World Conference 2023
16. Implementasi Kesiapsiagaan Gempa Bumi dan Tsunami di Bandara I Gusti Ngurah Rai – Bali (2 Ags 2023)
→ BMKG, BPBD Provinsi Sumatera Barat dan PT. Angkasa Pura II – Bandara Internasional Minangkabau Padang
17. ASEAN Air Disaster Management Webinar “Strengthening Airport Emergency Planning (AEP), Enhancing Safety Management System (SMS) (12 Okt 2023) → ASEAN Civil Aviation Authorities and ASEAN Airport Operators
18. Safety Awareness Peringatan Bulan K3 Nasional 2024 di Bandara I Gusti Ngurah Rai – Bali (7 Feb 2024)
→ Seluruh Internal dan Eksternal Stakeholder Bandara I Gusti Ngurah Rai – Bali
19. Sosialisasi Waste Management / Pengelolaan Sampah di Bandara I Gusti Ngurah Rai – Bali (16 Mei 2024)
→ Seluruh Internal dan Eksternal Stakeholder Bandara I Gusti Ngurah Rai – Bali

VII. Penghargaan:

1. Peringkat 1 (Satu) Diklat Manajerial Muda Angkatan XIV PT. Angkasa Pura I (Persero) tanggal 17 Mei s/d 09Juni 2016
2. Peserta Terbaik Online Learning Batch I Creativity Into Innovation PT. Angkasa Pura I (Persero) Tahun 2020
3. Piagam Tanda Terima Kasih dari Direktur Pemasaran dan Pelayanan PT. Angkasa Pura I “Atas Partisipasi dalam Persiapan PT. Angkasa Pura I Mendukung KTT G20 Tahun 2022 di Bandar Udara I Gusti Ngurah Rai – Bali”
4. Piagam Penghargaan dari Menteri Badan Usaha Milik Negara RI “Atas Partisipasi dan Dukungan dalam Pelaksanaan KTT G20 Tahun 2023 Indonesia”